

ASSISTED WASTE COLLECTION APPLICATION FORM

Mail completed
and signed
application to:

Aquatera Waste
Management Facility
11101 104 Avenue
Grande Prairie, AB
T8V 8H6

Aquatera Utilities offers an assisted waste collection service for City of Grande Prairie residents that cannot get their garbage cart to the curb and/or edge of street. Collectors will walk up to the front of the home to pick up the garbage cart and will return the cart to its original location.

SECTION A – CUSTOMER INFORMATION

Date:		Garbage Collection Day:	
Name of Resident:			
Civic Address:			
Mailing Address:			
Telephone Number:			

SECTION B – ACCOUNT TERMS

I certify that I have a disability that limits my mobility and prevents me from getting my garbage cart to the curb and/or edge of street.

I certify that there is no one living at the same address that can take my garbage cart to the curb and/or edge of street for me.

☐ Long term / permanent

☐ Temporary Estimated duration of temporary disability: _____

Please note you may be required to provide a letter from a healthcare provider confirming that you are unable to place your garbage cart to the curb and/or edge of street for collection.

Signature:		Date:	
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WHO IS ELIGIBLE?

The service is for residents of the City of Grande Prairie who have a temporary or permanent mobility challenge and who do not have someone to take their waste to the curb and/or edge of street.

HOW CAN I APPLY?

Please contact Aquatera Waste Management at 780.538.0452 and select option 1. An application form will be mailed to you after speaking with a Waste Management Facility representative. Fill in the application form and mail or fax it as directed on the form.

HOW WILL MY APPLICATION BE PROCESSED?

We will contact you by telephone within one week of receiving your application to make arrangements for your garbage cart collection.

HOW LONG CAN I RECEIVE THE SERVICE?

If your disability is permanent, service will be ongoing from the start date. If your disability is temporary, the service will be provided for a minimum of three months and/or for as long as you have the need. You will be contacted 3 months from the start date to see if there is a need for the service to continue.

It is your responsibility to let us know if you no longer require assisted waste collection service by contacting the Aquatera Waste Management at 780.538.0452, select option 1.

WHERE DO I PLACE MY CART FOR COLLECTION AND WHAT WILL THE COLLECTOR PICK UP?

Place your garbage cart in a visible area from the street or in front of home where the collector can see it. Collectors will walk up to the front of the home to pick up the garbage cart and will return the cart to its original location. All waste placed in the cart must be bagged. If your garbage will not fit in the cart or if the cart is overflowing, it will not be collected. Should you have extra bags and have a green bag tag attached to each one — they will be collected with your cart. Bag tags are available at the customer service desks of most grocery stores as well as the Aquatera Customer Billing office (11101 104 Avenue).