









	Phase	Customer Restrictions (Residential)	Customer Restrictions (Commercial)	Municipalities
VOLUNTARY	Normal – Voluntary measures 	<ul style="list-style-type: none">Address leaks promptlyInstall water-efficient fixtures and appliances, ie. low-flow toilets, showerheads, and faucetsOnly run the dishwasher and washing machine with full loadsTurn off the tap while brushing teeth, shaving, or washing dishesWater lawns and gardens during the early morning or late evening to minimize evaporationChoose drought-tolerant plants for landscaping to reduce the need for wateringReduce outdoor washing of vehicles and equipmentReduce the frequency of hot tub filling and turnoverTake shorter showers to reduce water consumption	Conserve where possible	
	Dry – Voluntary measures 		Restrictions as directed None currently	
MANDATORY	Phase 1 – Reduce non- essential water use 	Outdoor water use - odd homes on odd days and even homes on even days <ul style="list-style-type: none">Car washingPressure washingLawn, tree, and garden watering	Restrictions as directed None currently	
	Phase 2 – Reduce non- essential water use 	Cumulative outdoor water use - odd homes on odd days and even homes on even days - maximum 2-hour per week <ul style="list-style-type: none">Car washingPressure washing outdoor vehicles and structuresLawn, tree, and garden watering	Restrictions directed None currently	
	Phase 3 – Emergency Water Shortage: Stop non- essential water use 	Cumulative outdoor water use - odd homes on odd days and even homes on even days - maximum 1-hour per week <ul style="list-style-type: none">Car washingPressure washing outdoor vehicles and structureLawn, tree, and garden wateringNo filling/flooding of outdoor ice rinksNo filling of pools and hot tubs	<ul style="list-style-type: none">Maximum 1 hour per week for lawn/tree irrigationNo filling/flooding of outdoor ice rinks	<ul style="list-style-type: none">Large greenspace irrigation reductionsCemetery water reductionsPark irrigation reductionsSplash park reductionsPool filling reductionPaused fire department water exercises
	Phase 4 – Emergency Water Shortage: Stop non- essential water use 	<ul style="list-style-type: none">No residential outdoor water uses at allNo filling of pools and hot tubsOther restrictions as directed, none currently	<ul style="list-style-type: none">No lawn/tree irrigationNo filling/flooding of indoor ice rinksNo water cart useOther restrictions as directed, none currently	<ul style="list-style-type: none">No greenspace irrigationNo cemetery irrigationNo public park irrigationNo splash park useNo pool fillingBulk water restrictions as directedNo fire department water exercisesStreet sweeping operationsOther restrictions as directed