

UTILITY RATE CHANGE ADVISORY

Hamlet of Clairmont Customers* - March 1, 2025

This notice explains changes in monthly charges for your water, wastewater and solid waste services. Rate changes are **effective March 1, 2025**.

*Includes Whispering Ridge / Westlake Subdivisions

VALUE FOR SERVICE

We establish fair and affordable rates, while ensuring that our operational requirements are protected, and our investments allow us to continue providing trusted quality, valued service, and peace of mind to our customers.



WHY ARE RATES INCREASING?



Periodic adjustments to rates are necessary to ensure the continued provision of vital and reliable community services, adjusting for annual increases in utilities, infrastructure, maintenance, and resources to provide water, wastewater, and solid waste services.

HIGHLIGHTS

Aquatera Utilities Inc. is a municipally owned corporation headquartered in the Grande Prairie region and is a leading provider of water, wastewater, and solid waste services throughout Alberta.

Did You Know?

Aquatera has completed extensive long-range planning and risk reviews of our water system to ensure that our residents have continued access to clean, safe drinking water. We are currently building a new Water Treatment Reservoir and replacing aging infrastructure to increase system resiliency in case of severe weather or other unforeseen events.




Aquatera is focussed on growing healthy communities where it operates and continues to support communities in our service regions, focussing on youth, active living, and the environment. We are also focussed on customer service - our team is based locally and ready to answer your call to respond to your questions.

aquatera.ca/your-bill/rates

2025 RATES

The following chart is based on typical monthly water consumption.

RESIDENTIAL

Charges Based on 16 Cubic Meters (m3)		
Description	2025 Rate (\$)	Monthly Increase From 2024 (\$)
Water Services 	1.98/m3	
Water Usage	31.68	0.64
Water Fixed Charge	16.19	1.46
Water Municipal Franchise Fee (10%)	4.79	0.21
Wastewater Services 	3.33/m3	
Wastewater Usage Based	53.28	1.44
Wastewater Fixed Charge	18.81	1.70
Wastewater Municipal Franchise Fee (10%)	7.21	0.31
*Solid Waste Services 		
Garbage Collection	17.00	7.00
Recycle Program	5.10	0.00
Total of all services	154.06	12.76

NON-RESIDENTIAL

Charges Based on 16 Cubic Meters (m3)	
2025 Rate (\$)	Monthly Increase From 2024 (\$)
2.16/m3	
34.56	0.64
17.80	1.60
5.24	0.23
5.84/m3	
93.44	2.56
32.94	2.97
12.64	0.55
0.00	0.00
0.00	0.00
196.62	8.55

*Solid waste charges (garbage collection and recycling) on your monthly bill are collected on behalf of the County of Grande Prairie No. 1, who provides this service. For more information on garbage and recycling fees, please contact the County of Grande Prairie at 780.532.7393.

RATE UPDATES

Effective March 1, 2025:

Bulk Water rates will increase from \$10.93 per cubic metre to \$11.26

For more information on rates, visit www.aquatera.ca/ratesetting.

Franchise fees are collected and paid to the County of Grande Prairie No. 1 and allow Aquatera to provide water and wastewater services within the County.

E-BILL

Ready to make life easier AND help the environment? Signing up for eBill is quick and simple – access your account anytime, anywhere, from your phone or computer! Get email notifications when your bill is ready and pay online – all without the paper clutter! Join the paperless revolution today! Sign up now at www.aquatera.ca.

BATTERY

Improper battery disposal can be dangerous to waste disposal workers and the environment. **Take care** and **take charge** by properly disposing your batteries at the Eco Centre or Landfill.

WIN OR GIVE

Fill out our survey for a chance to win your water or give to a local non-profit organization, or anonymously to another Aquatera customer. For more information visit www.aquatera.ca/surveys.

MY ACCOUNT

Visit our website at www.aquatera.ca/your-bill/rates, call Aquatera's Account Services team at 780.538.0340, or email myaccount@aquatera.ca.