



	Phase	Customer Restrictions (Residential)	Customer Restrictions (Commercial)	Municipalities
VOLUNTARY	Normal – Voluntary measures	<ul style="list-style-type: none"> Address leaks promptly Install water-efficient fixtures and appliances, ie. low-flow toilets, showerheads, and faucets Only run the dishwasher and washing machine with full loads Turn off the tap while brushing teeth, shaving, or washing dishes Water lawns and gardens during the early morning or late evening to minimize evaporation Choose drought-tolerant plants for landscaping to reduce the need for watering Reduce outdoor washing of vehicles and equipment Reduce the frequency of hot tub filling and turnover Take shorter showers to reduce water consumption 	Conserve where possible	
	Dry – Voluntary measures		Restrictions as directed None currently	
MANDATORY	Phase 1 – Reduce non-essential water use	Outdoor water use - odd homes on odd days and even homes on even days <ul style="list-style-type: none"> Car washing Pressure washing Lawn, tree, and garden watering 	Restrictions as directed None currently	
	Phase 2 – Reduce non-essential water use	Cumulative outdoor water use - odd homes on odd days and even homes on even days - maximum 2-hour per week <ul style="list-style-type: none"> Car washing Pressure washing outdoor vehicles and structures Lawn, tree, and garden watering 	Restrictions directed None currently	
	Phase 3 – Emergency Water Shortage: Stop non-essential water use	Cumulative outdoor water use - odd homes on odd days and even homes on even days - maximum 1-hour per week <ul style="list-style-type: none"> Car washing Pressure washing outdoor vehicles and structure Lawn, tree, and garden watering No filling/flooding of outdoor ice rinks No filling of pools and hot tubs 	<ul style="list-style-type: none"> Maximum 1 hour per week for lawn/tree irrigation No filling/flooding of outdoor ice rinks 	<ul style="list-style-type: none"> Large greenspace irrigation reductions Cemetery water reductions Park irrigation reductions Splash park reductions Pool filling reduction Paused fire department water exercises
	Phase 4 – Emergency Water Shortage: Stop non-essential water use	<ul style="list-style-type: none"> No residential outdoor water uses at all No filling of pools and hot tubs Other restrictions as directed, none currently 	<ul style="list-style-type: none"> No lawn/tree irrigation No filling/flooding of indoor ice rinks No water cart use Other restrictions as directed, none currently 	<ul style="list-style-type: none"> No greenspace irrigation No cemetery irrigation No public park irrigation No splash park use No pool filling Bulk water restrictions as directed No fire department water exercises Street sweeping operations Other restrictions as directed