



# UTILITY RATE CHANGE ADVISORY

## Hamlet of Clairmont Customers\* - May 1, 2022

This notice explains changes in monthly charges for your water, wastewater and solid waste services. Rate changes are **effective May 1, 2022** and will be reflected on your **June** utility bill.

\*Includes Whispering Ridge / Westlake Subdivisions

### WHY ARE RATES INCREASING?



Periodic rate increases are required to ensure the delivery of essential services, adjusting for annual increases in utilities, maintenance and resources to provide water and wastewater services.

Upgrades to river infrastructure will ensure a reliable water supply by providing flood and erosion protection and improving emergency response and resiliency.



**\$31 million in capital investments planned.**

Upgrades to our treatment facility will provide increased capacity for the next 30 years as the region grows.



### FAQ'S



Solid waste charges (garbage collection and recycling) on your monthly bill are collected on behalf of the County of Grande Prairie No. 1, who provides this service.

On average, we deliver 20 million in litres of water per day to customers.



We return 80% of the water back to the Wapiti River.

We maintain \$389 million worth of assets throughout the service area.






# [aquatera.ca/your-bill/rates](https://aquatera.ca/your-bill/rates)

# 2022 RATES

The following chart is based on typical monthly water consumption.

## RESIDENTIAL

Charges Based on 16 Cubic Meters (m3)		
Description	2022 Rate (\$)	Monthly Increase From 2021 (\$)
<b>Water Services</b> 	1.74/m3	
Water Usage	27.84	1.36
Water Fixed Charge	12.81	0.61
Water Municipal Franchise Fee (10%)	4.07	0.20
<b>Wastewater Services</b> 	2.83/m3	
Wastewater Usage Based	45.28	3.33
Wastewater Fixed Charge	14.47	1.07
Wastewater Municipal Franchise Fee (10%)	5.98	0.44
<b>Solid Waste Services</b> 		
Garbage Collection	9.75	N/A
Recycle Program	5.00	N/A
<b>Total of all services</b>	<b>125.20</b>	<b>7.01</b>

## NON-RESIDENTIAL

2022 Rate (\$)	Monthly Increase From 2021 (\$)
1.91/m3	
30.56	1.44
14.09	0.67
4.47	0.22
4.96/m3	
79.36	5.95
25.34	1.88
10.47	0.79
N/A	N/A
N/A	N/A
164.29	10.95

For more information on garbage and recycling fees, please contact the County of Grande Prairie at 780.532.7393.

Aquatera is committed to rates at or below median level compared to similar communities in the province of Alberta.

For more information on rate comparisons, visit, [www.aquatera.ca/ratesetting](http://www.aquatera.ca/ratesetting).

Franchise fees are collected and paid to the County of Grande Prairie No. 1 and allow Aquatera to provide water and wastewater services within the County.

### BATTERY SAFETY

Batteries provide us many benefits however, improper disposal of batteries can be dangerous to workers and have negative affects on our environment. Aquatera encourages you to take charge in battery safety and avoid discarding old batteries in your garbage or curbside collection. Batteries can be properly disposed of by bringing them to the Eco Centre. For hours and location visit [www.aquatera.ca/contact/locations-map](http://www.aquatera.ca/contact/locations-map).

### WIN OR GIVE

Fill out our survey each month for a chance to win your water or give to a local non-profit organization, or anonymously to another Aquatera customer. Visit [www.aquatera.ca/surveys](http://www.aquatera.ca/surveys).

### MY ACCOUNT

Visit our website at [www.aquatera.ca/your-bill/rates](http://www.aquatera.ca/your-bill/rates), call Aquatera's Account Services team at 780.538.0340, or email [myaccount@aquatera.ca](mailto:myaccount@aquatera.ca)