

UTILITY RATE CHANGE ADVISORY

City of Grande Prairie Customers - May 1, 2022


This notice explains changes in monthly charges for your water, wastewater and solid waste services. Rate changes are **effective May 1, 2022** and will be reflected on your **June** utility bill.


WHY ARE RATES INCREASING?

 2021-2022
Source water protection


 No increase in curbside collection rates in 2022


 \$31 million in capital investments

Upgrades to river infrastructure ensures a reliable water supply by providing flood and erosion protection and improving emergency response and resiliency 


 Periodic rate increases are required to ensure the delivery of essential services, adjusting for annual increase in utilities, maintenance and resources to provide water, wastewater and solid waste services

FAQ'S

 On average, we deliver 20 million litres of water per day to customers and return 80% to the Wapiti River

The Eco Centre is the largest recycling depot in the region, recycling items such as paint, electronics, used motor oil, Styrofoam and household hazardous waste 




 2,717,180 kgs of recycling diverted from Landfill and collected curbside in 2021

We maintain \$389 million worth of assets throughout the service area 

aquatera.ca/your-bill/rates

2022 RATES

The following chart is based on typical monthly water consumption.

RESIDENTIAL			NON-RESIDENTIAL	
Charges Based on 16 Cubic Meters (m3)				
Description	2022 Rate (\$)	Monthly Increase From 2021 (\$)	2022 Rate (\$)	Monthly Increase From 2021 (\$)
Water Services 	1.74/m3		1.91/m3	
Water Usage	27.84	1.36	30.56	1.44
Water Fixed Charge	12.81	0.61	14.09	0.67
Water Municipal Franchise Fee (10%)	4.07	0.20	4.47	0.22
Wastewater Services 	2.35/m3		2.35/m3	
Wastewater Usage Based	37.60	0.98	37.60	0.98
Wastewater Fixed Charge	9.82	0.24	9.82	0.24
Wastewater Municipal Franchise Fee (10%)	4.74	0.12	4.74	0.12
Solid Waste Services 				
Residential Garbage Collection	18.21	N/A	N/A	N/A
Residential Recycle Program	10.18	N/A	N/A	N/A
Residential Solid Waste Franchise Fees	2.00	N/A	N/A	N/A
Non-Residential Recycle Program	N/A	N/A	14.69	N/A
Non-Residential Cardboard Recycle Program	N/A	N/A	15.33	N/A
Total of monthly charges for Aquatera services	127.27	3.51	131.30	3.67

Aquatera is committed to rates at or below median level compared to similar communities in the province of Alberta.

For more information on rate comparisons, visit, www.aquatera.ca/ratesetting.

Franchise fees are collected and paid to the City of Grande Prairie and allow Aquatera to provide solid waste, water and wastewater services within the City.

BATTERY SAFETY

Batteries provide us many benefits however, improper disposal of batteries can be dangerous to workers and have negative affects on our environment. Aquatera encourages you to take charge in battery safety and avoid discarding old batteries in your garbage or curbside collection. Batteries can be properly disposed of by bringing them to the Eco Centre. For hours and location visit www.aquatera.ca/contact/locations-map.

WIN OR GIVE

Fill out our survey each month for a chance to win your water or give to a local non-profit organization, or anonymously to another Aquatera customer. Visit www.aquatera.ca/surveys.

MY ACCOUNT

Visit our website at www.aquatera.ca/your-bill/rates, call Aquatera's Account Services team at 780.538.0340, or email myaccount@aquatera.ca