

UTILITY RATE CHANGE ADVISORY

Town of Wembley Customers

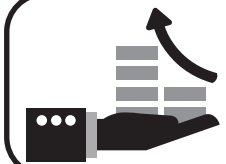
This notice explains changes in monthly charges for your water, wastewater and solid waste services. Water, wastewater and garbage rate changes are **effective July 1, 2021** and will be reflected on your August utility bill. Recycling program rate changes are **effective August 1, 2021** and will be reflected on your September utility bill.

WHY DO RATES INCREASE?



Periodic rate increases are required to ensure the delivery of essential services, adjusting for annual increases in utilities, maintenance and resources to provide water and wastewater services

Upgrades to river infrastructure ensure a reliable water supply by providing flood and erosion protection and improving emergency response and resiliency



\$35 million in capital investments planned

Upgrades to our treatment facility will provide increased capacity for the next 30 years as the region grows



FAQ'S



Solid waste charges (garbage collection and recycling) on your monthly bill are collected on behalf of the Town of Wembley, who provides this service

On average, we deliver 20 million in litres of water per day to customers



We return 80% of the water back to the Wapiti River

We maintain \$325 million worth of assets throughout the service area






aquatera.ca/your-bill/rates

2021 RATES

The following chart is based on a typical monthly water consumption.

RESIDENTIAL

| Charges Based on 16 Cubic Meters (m3) | | |
|---|----------------|---------------------------------|
| Description | 2021 Rate (\$) | Monthly Increase From 2020 (\$) |
| Water Services  | 1.655/m3 | |
| Water Usage | 26.48 | 0.64 |
| Water Fixed Charge | 12.20 | 0.30 |
| Water Municipal Franchise Fee (10%) | 3.87 | 0.10 |
| Wastewater Services  | 2.570/m3 | |
| Wastewater Usage Based | 41.12 | 6.85 |
| Wastewater Fixed Charge | 19.14 | 3.19 |
| Wastewater Franchise Fee | 6.03 | 1.01 |
| Solid Waste Services  | | |
| Garbage Collection | 17.00 | N/A |
| Recycling Program | 7.50 | 2.50 |
| Total of all services | 133.34 | 14.59 |

NON-RESIDENTIAL

| Charges Based on 16 Cubic Meters (m3) | |
|---------------------------------------|---------------------------------|
| 2021 Rate (\$) | Monthly Increase From 2020 (\$) |
| 1.820/m3 | |
| 29.12 | 0.70 |
| 13.42 | 0.33 |
| 4.25 | 0.10 |
| 2.570/m3 | |
| 41.12 | 6.85 |
| 19.14 | 3.19 |
| 6.03 | 1.01 |
| | |
| 20.00 | N/A |
| 7.50 | 2.50 |
| 140.58 | 14.68 |

For more information on garbage and recycling fees, please contact the Town of Wembley at 780.766.2269.

Aquatera is committed to rates at or below median level compared to similar communities in the province of Alberta.

For more information on rate comparisons, visit, www.aquatera.ca/ratesetting.

Franchise fees are collected and paid to the Town of Wembley and allow Aquatera to provide water and wastewater within the Town.

CONTAMINATES IN RECYCLING

Any materials contaminated with food waste or grease cannot be recycled and should be disposed of in the garbage. Some of these items include pizza boxes, donut boxes or containers where food particles or grease have soaked into containers. These items would be considered contaminated and not fit for recycling. Please ensure that all waste is clean and dry before recycling. For more information visit www.aquatera.ca/services/garbage-and-recycling.

WIN OR GIVE

Fill out our survey each month for a chance to win your water or give to a local non-profit organization. Visit www.aquatera.ca/surveys.

MY ACCOUNT

Visit our website at www.aquatera.ca/your-bill/rates or call Aquatera's Account Services team at 780.538.0340 or email myaccount@aquatera.ca