

# UTILITY RATE CHANGE ADVISORY

## County of Grande Prairie No. 1 Customers\* - July 1, 2021

This notice explains changes in monthly charges for your water, wastewater and solid waste services. Rate changes are **effective July 1, 2021** and will be reflected on your August utility bill.

\*Includes Wedgewood, Carriage Lane, The Dunes, Maple Ridge and Taylor Estates

### WHY ARE RATES INCREASING?



Periodic rate increases are required to ensure the delivery of essential services, adjusting for annual increases in utilities, maintenance and resources to provide water and wastewater services.

Upgrades to river infrastructure will ensure a reliable water supply by providing flood and erosion protection and improving emergency response and resiliency.



\$35 million in capital investments planned.

Upgrades to our treatment facility will provide increased capacity for the next 30 years as the region grows.



### FAQ'S



Solid waste charges (garbage collection and recycling) on your monthly bill are collected on behalf of the County of Grande Prairie No. 1, who provides this service.

On average, we deliver 20 million in litres of water per day to customers.



We return 80% of the water back to the Wapiti River.

We maintain \$325 million worth of assets throughout the service area.



[aquatera.ca/your-bill/rates](http://aquatera.ca/your-bill/rates)

# 2021 RATES




The following chart is based on typical monthly water consumption.



## RESIDENTIAL



## NON-RESIDENTIAL

Charges Based on 16 Cubic Meters (m3)					
Description	2021 Rate (\$)	Monthly Increase From 2020 (\$)	2021 Rate (\$)	Monthly Increase From 2020 (\$)	
<b>Water Services</b> 	1.655/m3		1.820m3		
Water Usage	26.48	0.64	29.12	0.70	
Water Fixed Charge	12.20	0.30	13.42	0.33	
Water Municipal Franchise Fee (10%)	3.87	0.10	4.25	0.10	
<b>Wastewater Services</b> 	2.573/m3		2.573/m3		
Wastewater Usage Based	41.17		41.17		
Wastewater Fixed Charge	10.77		10.77		
Wastewater Municipal Franchise Fee (10%)	5.19		5.19		
<b>Solid Waste Services</b> 					
Garbage Collection	9.75		n/a		
Recycling Program	5.00		n/a		
<b>Total of all services</b>	114.43	1.04	103.92	1.13	

For more information on garbage and recycling fees, please contact the County of Grande Prairie at 780.532.7393.

Aquatera is committed to rates at or below median level compared to similar communities in the province of Alberta.

For more information on rate comparisons, visit, [www.aquatera.ca/ratesetting](http://www.aquatera.ca/ratesetting).

Franchise fees are collected and paid to the County of Grande Prairie No. 1 and allow Aquatera to provide water and wastewater services within the County.

### CONTAMINATES IN RECYCLING

Any materials contaminated with food waste or grease cannot be recycled and should be disposed of in the garbage. Some of these items include pizza boxes, donut boxes or containers where food particles or grease have soaked into containers. These items would be considered contaminated and not fit for recycling. Please ensure that all waste is clean and dry before recycling. For more information visit [www.aquatera.ca/services/garbage-and-recycling](http://www.aquatera.ca/services/garbage-and-recycling).

WIN OR GIVE 

Fill out our survey each month for a chance to win your water or give to a local non-profit organization. Visit [www.aquatera.ca/surveys](http://www.aquatera.ca/surveys).

MY ACCOUNT 

Visit our website at [www.aquatera.ca/your-bill/rates](http://www.aquatera.ca/your-bill/rates) or call Aquatera's Account Services team at 780.538.0340 or email [myaccount@aquatera.ca](mailto:myaccount@aquatera.ca)