

# UTILITY RATE CHANGE ADVISORY


## City of Grande Prairie Customers - January 1, 2020


This notice explains changes in monthly charges for your water, wastewater and solid waste services. Rate changes are **effective January 1, 2020** and will be reflected on your February utility bill.


### WHY ARE RATES INCREASING?

 2019-2021  
Source water protection.


 No increase in curbside collection rates in 2020.


 \$35 million in capital investments planned.


Upgrades to river infrastructure ensure a reliable water supply by providing flood and erosion protection and improving emergency response and resiliency. 


 Periodic rate increases are required to ensure the delivery of essential services, adjusting for annual increase in utilities, maintenance and resources to provide water, wastewater and solid waste services.

### FAQ'S

 On average, we deliver 20 million in litres of water per day to customers and return 80% to the Wapiti River.

The Eco Centre is the largest recycling depot in the region, recycling items such as paint, electronics, used motor oil, Styrofoam and household hazardous waste. 




 80 kilograms of recycled material per dwelling was collected.

We maintain \$325 million worth of assets throughout the service area. 

[aquatera.ca/your-bill/rates](http://aquatera.ca/your-bill/rates)

# 2020 RATES

The following chart is based on typical monthly water consumption.

RESIDENTIAL			NON-RESIDENTIAL	
Charges Based on 16 Cubic Meters (m3)				
Description	2020 Rate (\$)	Monthly Increase From 2019 (\$)	2020 Rate (\$)	Monthly Increase From 2019 (\$)
<b>Water Services</b> 	1.615/m3		1.776/m3	
Water Usage	25.84	0.62	28.42	0.69
Water Fixed Charge	11.90	0.29	13.09	0.32
Water Municipal Franchise Fee (10%)	3.77	0.09	4.15	0.10
<b>Wastewater Services</b> 	2.233/m3		2.233/m3	
Wastewater Usage Based	35.73	0.87	35.73	0.87
Wastewater Fixed Charge	9.35	0.23	9.35	0.23
Wastewater Municipal Franchise Fee (10%)	4.51	0.11	4.51	0.11
<b>Solid Waste Services</b> 				
Garbage Collection (Landfill Carts & Yard Waste)	18.21	0.00	n/a	n/a
Recycle Program (Blue Bags, Eco Centre & Schools)	10.18	0.00	n/a	n/a
Residential Solid Waste Franchise Fees	2.00	0.00	n/a	n/a
Non-Residential Recycle Program	n/a	n/a	14.69	0.00
Non-Residential Cardboard Recycle Program	n/a	n/a	15.33	0.00
<b>Total of monthly charges for Aquatera services</b>	<b>121.49</b>	<b>2.21</b>	<b>125.27</b>	<b>2.32</b>

Aquatera is committed to rates at or below median level compared to similar communities in the province of Alberta.

For more information on rate comparisons, visit, [www.aquatera.ca/ratesetting](http://www.aquatera.ca/ratesetting).

Franchise fees are collected and paid to the City of Grande Prairie and allow Aquatera to provide solid waste, water and wastewater services within the City.

### CONTAMINATES IN RECYCLING

Any materials contaminated with food waste or grease cannot be recycled and should be disposed of in the garbage. Some of these items include pizza boxes, donut boxes or containers where food particles or grease have soaked into containers. These items would be considered contaminated and not fit for recycling. Please ensure that all waste is clean and dry before recycling. For more information visit [www.aquatera.ca/services/garbage-and-recycling](http://www.aquatera.ca/services/garbage-and-recycling).

### WIN OR GIVE

Fill out our survey each month for a chance to win your water or give to a local non-profit organization. Visit [www.aquatera.ca/surveys](http://www.aquatera.ca/surveys).

### MY ACCOUNT

Visit our website at [www.aquatera.ca/your-bill/rates](http://www.aquatera.ca/your-bill/rates) or call Aquatera's Account Services team at 780.538.0340 or email [myaccount@aquatera.ca](mailto:myaccount@aquatera.ca)