



AQUATERA UTILITIES INC. PROCEDURES FOR SERVICE CONNECTIONS

Service Connections

1. Any person who requires a new service connection, from Aquatera mains to their property line (within a public right of way), and has not entered into a Development Agreement with the appropriate municipal jurisdiction for same, must first complete and sign a Service Connection Application. A servicing plan showing the desired location, size and depth of the service(s) is to be provided at the time of application and must be approved to constitute a completed application. The applicant must be the owner of the property being serviced, or an authorised representative.
2. The applicant is responsible for determining the line sizes required for the development proposed for the property and shall meet or exceed the following minimum requirements (not including fire lines):

<u>Development</u>	<u>Water Size</u>	<u>Sewer Size</u>
Residential	19mm	100mm
Commercial	25mm	150mm
Industrial	38mm	150mm

Note: The infrastructure charge increases proportionally with an increase in water size.

3. Within ten (10) working days of the completed application, Aquatera will provide a quotation to complete the work in accordance with the approved servicing drawings, including all restoration and engineering fees.
4. The applicant must provide pre-payment to Aquatera in the amount of the total estimated cost before the work can proceed.
5. Aquatera will actively proceed with the work within 10 working days of pre-payment. The work will be completed by the date provided in the quotation, including restoration of sidewalks, asphalt and landscaping and testing.
6. The applicant will be responsible for notifying Aquatera of any changes to the servicing drawings or site conditions.
7. All restoration will be completed by Aquatera in accordance with municipality's standards and specifications and form part of the estimated cost of construction.
8. Additional costs will be invoiced for extra work related to changes to servicing drawings, site conditions, frost excavation and unforeseeable circumstances.
9. The building connection from property line to the building is the responsibility of the applicant and may only take place following completion of the public portion by Aquatera, unless otherwise approved.